

	<b>2013</b>	<b>Jan</b>	<b>Feb</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Total</b>
1	Difficult claimant / verbal abuse / threats	62	70	87	101	104	75	84	85	73	66	74	65	946
2	Security called / police called	25	20	21	13	23	27	21	11	8	26	12	8	215
3	Weapons	2	1	1	7	3	10	1	1	2	3	1	4	36
4	Alcohol/drug fuelled aggression	2	2	3	6	4	7	8	2		5		3	42
5	Aggression from companions	15	3	5	4	6	2	5	4	2	4	5	3	58
6	Recording/attempted recording/photographing etc.	3	2	9	8	3	5	4	5	1	3		4	47
7	Demonstrations / Protests	1	4	8	3	3	3	2	3	2				29
8	Bomb threat						1	1						2
9	Threat made to staff - direct or implied	8	15	15	10	17	11	6	6	6	2	8	6	110
10	Staff assaulted					2	1				2			5
11	Threatening / offensive mail		1	1			2	1		1		3		9
12	<b>DV</b> - threat	1	1		2	4	1		5				1	15
13	Near miss	10	10	19	10	10	17	8	21	14	21	12	11	163
14	Media, threats,	2	1				1	1	1					1
	<b>Monthly total</b>	<b>131</b>	<b>130</b>	<b>169</b>	<b>164</b>	<b>179</b>	<b>163</b>	<b>142</b>	<b>144</b>	<b>109</b>	<b>132</b>	<b>115</b>	<b>105</b>	<b>1678</b>